



November 20 – 23, 2017

**Programme on
Implementing IT Governance and
Measuring Benefits from IT Investments**

**Coordinators
Prof Sunil Bakshi
Dr Alka Vaidya**



**National Institute of
Bank Management
Pune, India**

Programme on Implementing IT Governance and Measuring Benefits from IT Investments

Banks in India have invested heavily in Information Technology (IT) as a part of their business strategy. The question is: Does it give back the expected returns? It is a known fact that measuring benefits from IT is a challenging task; however, since banks work in numbers, translating qualitative returns is quite difficult. The programme is aimed at discussing a model to build metrics that can provide indications on returns from IT using various standards like ISO 38500, framework like COBIT 5 and guidelines from the Reserve Bank of India (RBI). Discussions shall cover RBI guidelines for IT governance, IT security, IS audit, cyber frauds and continuity, discussions with various participants to understand current process, need for implementing governance process for compliance as well as effective technology management.

Objectives

To discuss how to implement IT governance in banks and how measuring return from IT can help banks in developing business and IT strategies.

Target Group

Senior management involved in IT strategic decisions and IT heads/senior managers.

Pedagogy

Presentations, discussions and case studies.

Content

The course covers the following topics:

- IT governance requirements (benefits realisation, risk optimisation and resource optimisation) and implementation challenges.
- IT governance standards and frameworks – ISO 38500 and COBIT 5.
- What it requires to measure benefit realisation from IT? How to develop service metrics for achieving objectives?
- Understanding different business areas that depend on IT.
- Aligning business area objectives with IT objectives.
- Developing metrics for each business area (CBS, ADC, payment systems, treasury, etc.).

Programme Coordinators

Prof Sunil Bakshi
Dr Alka Vaidya

Dates

November 20 – 23, 2017

The programme will commence at 9.00 am on November 20, 2017 and conclude by 5.00 pm on November 23, 2017.

Venue

NIBM Campus, Kondhwe Khurd,
Pune, India.

Hostel Accommodation

The programme is fully residential. Participants will be provided well furnished single room AC accommodation in the Institute's hostel complex on the Campus. However, they will not be permitted to bring their family members to stay on the campus. In case any Officer/Executive with physical/medical disability is being nominated, kindly inform us in advance with particulars of disability to facilitate necessary arrangements.

The Institute has facilities for outdoor and indoor games and a large walking/jogging trail for physical fitness besides a yoga centre. Participants are, therefore, encouraged to bring the appropriate clothes/gears.

Programme Fee (per participant)

US \$ 1600 for foreign participant

(See fee structure on home page of the website for incentive)

| | Fee | CGST | SGST | Fee+ CGST+SGST | TDS |
|------------------|-------|------|------|-------------------|------|
| Mem. Banks : | 36000 | 3240 | 3240 | 42480 | 3600 |
| Non-Mem. Banks : | 42000 | 3780 | 3780 | 49560 | 4200 |

The fee includes the cost of tuition, board and lodging facilities, teaching material, etc. (Central Goods and Services Tax (CGST) @ 9%, State Goods and Services Tax (SGST) @ 9% and TDS @ 10%. Kindly send the TDS Certificate on priority to NIBM).

Mode of Payment for Indian Participants

- The fee may preferably be transferred by RTGS/NEFT/ECS to our A/c No. 20002400021 with Bank of Maharashtra, NIBM Branch, Pune (IFSC Code MAHB0001124). NIBM PAN No. AAATN0040P and NIBM GSTIN No. 27AAATN0040P1ZJ.
- National Institute of Bank Management
NIBM Post Office, Kondhwe Khurd, Pune 411 048, INDIA.

Mode of Payment for Foreign Participants

Mode of Remittance: SWIFT*

1. Name & Address of our Bankers : **Oriental Bank of Commerce
C-2, Shop No. 4-5, Bramha Estate
Kondhwe Khurd, Pune 411 048
Maharashtra, India**
2. Name of the Account : **National Institute of Bank Management**
3. NIBM's Bank Account No. : **Current A/C 11281131004402**
with Oriental Bank of Commerce
4. Bank's Swift Code : **ORBCINBBFCP**
5. Oriental Bank of Commerce A/c No. : **36152559**
with Correspondent Bank
6. Preferred currency : **USD**
7. Correspondent Bank : **CITIBANK N.A.**
8. Swift code for Citi Bank : **CITIUS33**

*** The Foreign Bank Charges/ SWIFT charges/Commission is to be borne by the remitter. The fees mentioned in the invoice/brochure is to be paid to NIBM, net of all bank charges.**

***Payments will be accepted only through electronic mode.
Cheques/DDs/Pay Orders will not be accepted.**

- **For all electronic remittances, kindly send a confirmatory e-mail at: accounts@nibmindia.org giving details of the remitter and participant, name and dates of programme, etc.**

Please see programme fee structure on home page of the website for early bird incentive, incentives for SAARC and other developing countries, mode of remittance, Pune City route map and local conveyance.

Nominations and Enquiries

Please address your enquiries and nominations to:

Prof Sunil Bakshi

Dr Alka Vaidya

Programme Coordinators

National Institute of Bank Management

NIBM Post office, Kondhwe Khurd

Pune 411 048, India

Tel : 0091-20-26716000 (EPABX)

0091-20-26716335 (Direct)

0091-20-26716207 (Direct)

Fax : 0091-20-26834478

E-mail : bakshi@nibmindia.org

alka@nibmindia.org

Web : www.nibmindia.org

Last Date for

Receiving Nominations:

November 10, 2017

Last Date for

Availing Early Bird Incentive of 5%

November 4, 2017

(See Fee Structure on home page of the website)