

A Statistical Model Performance Evaluation of Primary Agricultural Credit Societies

- *M V Narayanaswamy, K Aruna Rao, Srimathi S Mayya*

The paper attempts to construct a scale for measuring the performance of Primary Agricultural Credit Societies (PACSSs) and establish the robustness of scaling techniques and the scale itself. Often an attempt is made to evaluate the performance of cooperatives by using the tools developed for the corporate sector which does not seem to be appropriate, whereas a corporate is an 'outward looking' entity, a cooperative is an 'inward looking' entity. The scaling technique developed in this paper is both simple and robust, and addresses the problem of non-normal data.

Brief Articles, Notes and Comments

Impact of Banking Reforms on Employees' Role Clarity : A Case of an Indian Public Sector Bank

- *Deepak K Srivastava, Umesh Holani, Naval Bajpai*

Banking reforms has brought in many changes in work culture of public sector banks. With this background, this paper investigates the impact of banking reforms on role clarity of public sector bank employees. Role clarity is one of the important factors of work culture. This study is based on about 120 respondents selected randomly from middle and top-level management of five different branches of a public sector bank. A questionnaire developed by Sinha (1990) was used for ascertaining the degree of role clarity. The items reliability of questionnaire was found 0.785 (Cronbach alpha value). The findings show support for the banking reform that has increased the role clarity of employees.

Retail Banking, ATMs and Supply Chain Management in Banking : A Study of Two Banks

- *Justin Paul / Anirban Mukherjee*

Cash Demand Management in ATMs is a new product off the block, which facilitates the banks to source cheaper funds and serve its clients (having wide spread networks across the country) more efficiently. This paper is an outcome of an attempt to understand the flow of cash to and from the banks to its ATMs to ensure an optimum utilization of cash without entailing a stock-out situation. The analysis is based on the cases of two banks, namely, Bharath Bank and Global Bank, and the data from their ATMs in Mumbai city during the year 2003.

Occupational Stress : A Comparative Study of Women in Different Occupations

- *S Anitha Devi*

The present study aims at identifying the degree of Life stress and Role stress (LS & RS) experienced by professional women. It also studies the effect of LS & RS on various demographic variables like age, experience and income. The interrelationship between LS & RS is also explored. A total sample of 180 women professionals belonging to six different occupations were chosen for the present study. They were in the age groups of 25 to 45 years and above with experience ranging from 2 to 18 years and above and income ranging from Rs. 10000 to 30000 and above. The life events scale of Holmes and Rahe (1967) and ORS scale (1983) of Udai Pareek were administered individually to each of the subjects. Data was analyzed according to the scoring given in the scales and correlation coefficients were computed to study the effect of stress on various demographic variables. ANOVA and critical ratios were computed to study the differences in the stress levels of various occupational groups. The results showed that Science and Technology professionals and Doctors experienced significantly greater life stress and role stress.

Book Reviews

Telegraphic Reviews